

# Call Center Interview Questions And Answers Convergys

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the next day they emailed me to do a video interview and assessment test. they then emailed me to setup an interview. my interview was 2 days later. i went in and did the typing test, had interview and did a mock call. a couple hours later i got an email saying i got the job. they then emailed me a bunch of stuff to fill out and sign. the next day i took my drug test. i applied online. i interviewed at convergys (swords) in december 2017. interview. induction meeting with company outline & philosophy - followed up by a typing skills test, an interview and simulated call taking scenario.handy articles convergys call center interview questions on january 13, 2019 by admin. 1 hour ago. london, jan 8- the holidays are over, new year resolutions have been made and broken, and traders, investors and money managers are putting their annual investment plans into practice. interview candidates at convergys rate the interview process an overall positive experience. interview candidates say the interview experience difficulty for convergys is easy. some recently asked convergys interview questions were, "explain a time when you went above & beyond for a customer. " and "why do you want to join our company?". 58% of the interview applicants applied online.

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